



SC/PT

15 January 2021

Dear Parent/Carers

We know that the latest national lockdown and new requirements for remote learning have put increased pressure on families. As always, we will try to do everything we can to support you and the children.

We have been made aware that we are able to request mobile data increases to allow some children better access to home learning.

This includes children who:

- Do not have fixed broadband at home;
- Cannot afford additional data for their devices;
- Are experiencing disruption to their face-to-face education.

Parents of children with access to a mobile phone on any of the following networks may be able to benefit:

- Three;
- Smarty;
- Virgin Mobile (offer not on Pay-As-You-Go);
- EE;
- Tesco mobile (offer not on Pay-As-You-Go);
- Sky Mobile (offer not on Pay-As-You-Go).

A privacy statement relating to the sharing of this data can be read at: [get-help-with-tech.education.gov.uk/guide-to-collecting-mobile-information/privacy/](https://get-help-with-tech.education.gov.uk/guide-to-collecting-mobile-information/privacy/).

If you wish to request a mobile data increase, please email [enquiries@theddlethorpeacademy.co.uk](mailto:enquiries@theddlethorpeacademy.co.uk) stating your child's name, the name of the mobile phone account holder, the mobile phone number, your mobile network and whether you pay monthly or Pay-As-You-Go?

Some networks have limits on the number of data increases they will offer.

Yours faithfully,

S Cook  
Principal